From: Heather [mailto:nycomaway@comcast.net]

Sent: Wednesday, June 07, 2017 4:40 PM

To: AGO - CAP

Subject: ATTN: Ted Hobson Connor Homes LLC complaint

Importance: High

Dear Ted,

Thank you very much for your return call this afternoon. To recall, John Franko recommended I call you and provided your direct line. He was referred to me by Suzanne Brown, whom I know.

To recap, in 2014 my significant other and I made two deposits made out to Connor Homes toward the design and construction of our "to be home" totaling \$33,860. In contacting the company today to reconnect (given our personal situation as I explained), we learned from Mike Connor (who we thought was still the CEO of a functioning company known as Connor Homes) that the company no longer exists and is liquidating. He indicated that in 2012 there was a "hostile takeover" by a company that had invested in Connor Homes when it was founded over twenty years ago. The terms and reasons why this takeover occurred is unknown to us. He did not disclose details. He stated that he has not had an ownership or management interest in the company in over 4.5 years. This is a complete surprise to us, as when we engaged Connor Homes in 2014 and provided our initial deposits, it was of the understanding that Mike Connor was still the owner and manager. We actually met him at his offices and he was introduced to us as the owner. In no way were we ever informed that it was already owned by another company known as Connor Homes, LLC— a company supposedly owned by two NY businessmen. On the call this AM, Mike Connor shared that the Connor Homes LLC attorney is Bill Miller from Langrock, Sperry, & Wool in Middlebury and is handling this case.

I met Mike for over twenty years ago when he first started his business and built his first homes in Underhill. I've admired his homes for years and he is known throughout Vermont, New England, and the country in the homebuilding industry and their homes have been constructed across the country and internationally. We are shocked and incredibly angry that we were not made aware of this. There are no email or any type of communication indicating that the company was being liquidated or that our deposit was in jeopardy. I'm not sure when this all started.

We are aware that a portion of our deposit was rightfully fulfilled by initial schematics and architectural design. However, we have not received the full value of our entire deposit. Mike Connor acknowledged this on the phone today. Basic architectural schematics do not cost \$30,000+ dollars.

We understand that there are four existing complaints on file with Connor Homes. We are requesting copies of all specific documents related to those complaints including any contact information (e.g, names, email and/or phone) of the complainants. We would like to reach out to see if they have had any type of resolution or whether they are taking any legal action and to just have another similar connection to share our story with.

I have attached a number of documents to this email that I was able to find in a short amount of time. I will be forwarding copies of my significant other's checks once he has an opportunity to scan them in this evening. Attached please find:

- 1. copies of my two checks written in March and June of 2014. The amounts are difficult to read, but they are for \$3450.00 and \$13,480.00, respectively.
- 2. The Connor Homes design process narrative outlining how they work their business including deposits
- 3. The Connor Home design process chart
- 4. The wiring instructions provided to us to send our checks. Of note, the wiring instructions are to Connor Homes LLC, but no where in any of the draft contract documents or any other written materials does the name Connor Homes LLC appear. It is always only Connor Homes. Our checks are made out to Connor Homes, not Connor Homes LLC.
- 5. The Connor Deposit invoice to us
- 6. The initial email from Heidi Lacey, the sales representative we worked with closely for almost two years who is no longer with the company
- 7. The draft contract outlining costs for the Connor Home construction (not including the costs of the construction company who would be building the balance of the home). In this document you will see confirmation of our deposits being received.

We truly hope that we are able to recoup a large portion of our investment, as our initial design deposit of \$6900 more than adequately covered the services they provided us to date. We have hundreds of emails of documentation should you require anything further.

Thank you very much for your time, and we look forward to hearing from you very soon.

Please don't hesitate to contact me with any questions.

Kind regards,

Heather Johnson
And on behalf of James Greger (my significant other)