

## Duquette-Hoffman, Jason

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**From:** AGO - CAP  
**Sent:** Tuesday, February 13, 2018 11:04 AM  
**To:** 'Sharon Gernsheimer'  
**Cc:** Farnsworth, Karen  
**Subject:** RE: Request for public records  
**Attachments:** 2018-02-13 Gernsheimer, Sharon complaints summary spreadsheet produced.xls

Sharon,

Per our conversation following receipt of your request, attached is an informational summary spreadsheet of complaints processed by CAP relative to Connor Homes.

If you still require copies of any of the records, please let us know what matters you would like those for. There may be a fee assessed for review and redaction of protected information in complaint documents produced, according to the schedule available on the [Secretary of State's website](#).

Feel free to call or e-mail me directly with any questions you may have. Thank you for contacting us!

Best Regards,

Jason Duquette-Hoffman  
Program Coordinator

Vermont Attorney General's Office  
Consumer Assistance Program

(802) 656-3183 CONSUMER HOTLINE  
(802) 656-8755 DIRECT LINE  
(802) 304-1014 FAX

[consumer.vermont.gov](http://consumer.vermont.gov)

State of Vermont  
Office of the Attorney General  
Consumer Assistance Program  
109 State St.  
Montpelier, VT 05609-1001

Business: Connor Homes

Report Created on 2/13/2018

Number of Matters: 8

matter name	docket number	date opened	status	Proces Desc	Practice
2017-00711	Addison, Charlotte (Connor Homes) CAP	2/2/2017	Pending	Complaint sent to business for a response	FAILURE TO PERFORM, FAILURE TO DELIVER
2017-01147	Coughlan, Lisa (Connor Homes) CAP	2/17/2017	Pending	Complaint sent to business for a response	FAILURE TO DELIVER
2017-01215	Laurits, Brian (Connor Homes) CAP	2/22/2017	Pending	Complaint sent to business for a response	FAILURE TO PERFORM, REFUND POLICY
2017-06907	Costa, Peter (Connor Homes) CAP	10/2/2017	Pending	Complaint sent to business for a response	DEPOSIT REFUND
2017-00741	Levine, Barry (Connor Homes) CAP	2/3/2017	Resolved	Complaint sent to business for a response	FAILURE TO PERFORM, FAILURE TO DELIVER
2017-04098	Johnson, Heather (Connor Homes) CAP	6/12/2017	Closed, Unable To Resolve/No Resolution	Complaint sent to business for a response	DEPOSIT REFUND, FAILURE TO PERFORM
2017-04611	Brooks, Andrew (Connor Homes) CAP	6/27/2017	Closed, Unable To Resolve/No Resolution	Complaint sent to business for a response	DEPOSIT REFUND
2017-07816	Meub Gallivan & Larson on behalf of Baird, Matthew and Randy (Connor Homes) CAP	11/3/2017	Referral	Referred to AAG	FAILURE TO PERFORM, MISREPRESENTATION-WRITTEN, MISREPRESENTATION-VERBAL