

**From:** Anders, Sarah

**Sent:** Friday, February 22, 2019 10:54 AM

**To:** [REDACTED] >

**Subject:** Public Records Request - Bennington Furniture

Dear Monica Pepin,

The Attorney General's Office has received your public records request. Your request is for "a report on their bedbug complaint and resolution (refund) I believe it was in 2017" concerning Bennington Furniture. However, we have no such complaint that matches this description.

We are aware that you spoke with a colleague who informed you that there is a complaint that mentions the word "bedbugs," but this complaint is not a bedbug complaint against Bennington Furniture; instead, it is coded as a "Deposit Refund" complaint for a person who did not contact Bennington furniture until *after* they already had bedbugs.

If you would like records relating to this complaint, please let me know. Because there is just one complaint, there would be no charge to you. We will wait to hear from you before proceeding.

Sincerely,

Sarah Anders  
Consumer Advisor