

Curtis, Christopher

From: Curtis, Christopher
Sent: Tuesday, April 23, 2019 9:52 AM
To: 'zog@turkestrauss.com'
Cc: Mishaan, Jessica
Subject: Supplemental Response
Attachments: PRA Supplemental Response - 4'23'19.pdf; DNC Responsive Record.pdf

Attached please find a supplemental response to your request. Apparently, our Consumer Assistance Program received the attached responsive record late Friday night. However, they had not processed it until this morning. Our Consumer Assistance staff forwarded it to me shortly after I issued my initial response and I now forward it to you in response (that is why it has my name at the top of the email record in the attached .pdf copy). Please accept my apologies for any confusion this may cause you.

Best, Christopher

Christopher J. Curtis
Chief, Public Protection Division
Office of the Attorney General
State of Vermont
109 State Street
Montpelier, VT 05609
802-828-5586

PRIVILEGED & CONFIDENTIAL COMMUNICATION: This communication may contain information that is privileged, confidential, and exempt from disclosure under applicable law. **DO NOT** read, copy or disseminate this communication unless you are the intended addressee. If you are not the intended recipient (or have received this E-mail in error) please notify the sender immediately and destroy this E-mail. Please consider the environment before printing this e-mail.

THOMAS J. DONOVAN, JR.
ATTORNEY GENERAL

JOSHUA R. DIAMOND
DEPUTY ATTORNEY GENERAL

SARAH LONDON
CHIEF ASST. ATTORNEY GENERAL



STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
109 STATE STREET
MONTPELIER, VT
05609-1001

TEL: (802) 828-3171
FAX: (802) 828-3187

<http://www.ago.vermont.gov>

April 23, 2019

Zog Begolli
Turke & Strauss, LLP
613 Williamson St., Suite 201
Madison, WI 53703
VIA EMAIL: zog@turkestrauss.com

Dear Mr. Begolli:

This is a supplemental response to the letter I issued earlier this morning in response to your public records request dated April 18, 2019.

You requested “reports regarding violations of the Do Not Call (DNC) registry for the time period January 1, 2019 to the present, including all DNC fines assessed, DNC text cases, and any complaints regarding junk faxes received during the same period. The relevant reports will include DNC violations regarding landline telephone numbers and cellular telephone numbers.”

As it turns out, we recently received one report of an alleged violation of the Do Not Call registry. By way of explanation: apparently it was emailed after hours on Friday, April 19, 2019. However, it was not processed by our Consumer Assistance Program until this morning. That is why my initial response did not include it. I am attaching a .pdf copy of the responsive record with identifying information of the Vermont consumer redacted.

If you feel this response is in error you may appeal to Deputy Attorney General Joshua Diamond.

Thank you for contacting the Office of the Attorney General.

Sincerely,

A handwritten signature in black ink, appearing to read "C. Curtis".

Christopher J. Curtis
Chief, Public Protection Division

Curtis, Christopher

From: [REDACTED]
Sent: Friday, April 19, 2019 9:06 PM
To: CJ, Sunrun; reply@emails.xfinity.com
Cc: AGO - CAP
Subject: Re: [REDACTED] Comcast Solar promo is \$1,000 only now.

Please Note;

I have tried to contact Comcast on this but have not had much luck. For your part I need to inform you that Sunrun and by association Comcast are violating Federal regulations as we were placed on your DO NOT CALL LIST due to your past extremely poor customer service. This is also the second time that I have been contacted by Sunrun. The other time was via Phone and I did politely inform that rep on the phone of this situation and asked him to verify with management that we were not to be contacted. I / we can not deal with the empty promises from Sunrun. Perhaps we should consider filling charges against you. Perhaps then you might get the point that we took this original step as we tried to look into solar but had no support from Sunrun.

[REDACTED]

On 4/19/2019 12:32 PM, CJ, Sunrun wrote:

Hi [REDACTED],

My name is CJ Yamada, Sunrun solar. I just wanted to check in with your solar project because Sunrun will pay you **\$1,000** if you sign up now. LIMITED TIME!

My job is to let you see updated [solar saving simulations on the phone](#), so that you can know what exact saving options you have while all the benefits last now.

If you would like to take a look,

1. Send me your [ELECTRICITY BILL](#)
2. Please click [HERE](#) to access my personal calendar to schedule a call.

CJ, Sunrun

[UNSUBSCRIBE](#)

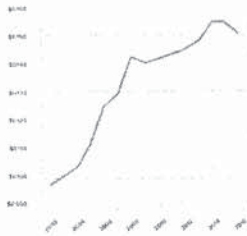
SUNRUN

\$1000 Comcast Offer

Your choice for power today

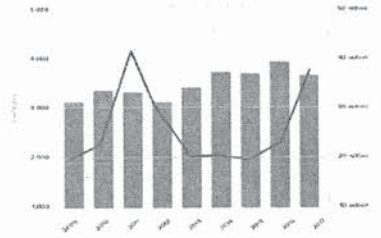
EXPENSIVE

The cost of electricity has increased 27.5% on average per year for the last 14 years.



UNRELIABLE

In 2017, there were 25,000 outages affecting 36 million people across all 50 states. Of the outages, 86 major disturbances resulted in customers collectively experiencing over 2 billion hours without power.



What will your rates be in 10, 20, or 30 years?

Chuji (CJ) Yamada, MBA

