THOMAS J. DONOVAN, JR. ATTORNEY GENERAL

JOSHUA R. DIAMOND DEPUTY ATTORNEY GENERAL

SARAH E. B. LONDON CHIEF ASST. ATTORNEY GENERAL



ADDRESS REPLY TO:
CONSUMER ASSISTANCE PROGRAM
109 State Street
Montpelier, Vt 05609
website: ago.vermont.gov/cap
e-mail: ago.cap@vermont.gov

STATE OF VERMONT OFFICE OF THE ATTORNEY GENERAL PUBLIC PROTECTION DIVISION TEL: 1-800-649-2424 FAX: (802) 304-1014 September 25, 2019

Via email to <u>bduncan@revealnews.org</u>.

Byard Duncan Reveal from the Center for Investigative Reporting 1400 65th St., Suite 20 Emeryville, CA 94608

Re: Public Records Request

Dear Mr. Duncan:

I write in response to your email reply dated September 23, 2019, a copy of which is attached for your convenience, along with your original Public Records Act request.

To eliminate the cost for your request, the Consumer Assistance Program can provide the initial complaint documents concerning "speculative tickets" and/or containing the following terms: "speculative ticket," "Speculative tickets," "Vivid Seats," and "StubHub," dated between January 1, 2009 and July 1, 2019. These complaints would include the date of the complaint and the company it is against.

The Public Protection Division also located several responsive documents but the search time was de minimis and no redaction is required.

Please respond with how you would like to proceed. Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

Madison Braz

Consumer Assistance Program Office of the Attorney General

State of Vermont

Enc.