

From: Braz, Madison <Madison.Braz@partner.vermont.gov>
Sent: Monday, October 7, 2019 12:05 PM
To: victoriak@kff.org
Subject: Re: Public records act request

Dear Victoria Knight:

After review of your records request dated October 4, 2019, we have determined that we have no records that are responsive to your request. The Consumer Assistance Program has no records of complaints against the business "Smile Direct Club." A copy of your original request is attached for your convenience.

If you feel information or records have been withheld in error, you may appeal to the Deputy Attorney General in writing at:

Josh Diamond
Deputy Attorney General
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Sincerely,

Madison Braz
Consumer Advisor

State of Vermont
Office of the Attorney General
Consumer Assistance Program
109 State Street
Montpelier, VT 05609-1001

Email: ago.cap@vermont.gov
Website: <http://www.uvm.edu/consumer>
Phone: (800) 649-2424 (toll free from VT phone)
Fax: (802) 304-1014

From: West, Nicole <Nicole.West@vermont.gov>

Sent: Friday, October 4, 2019 10:44 AM

To: Diamond, Joshua <Joshua.Diamond@vermont.gov>; Clark, Charity <Charity.Clark@vermont.gov>; Jandl, Lauren <Lauren.Jandl@vermont.gov>

Cc: Matthews, Deborah <Deborah.Matthews@vermont.gov>

Subject: PRESS CALL - Victoria Knight - Kaiser Family Foundation - 202.654.1308

Importance: High

Re: calling all AGs to find out if they have received any complaints about Smile Direct Club

No official deadline

Called 10/4/19 at 10:38

202.654.1308

victoriak@kff.org

Nicole West | Paralegal

Office of the Attorney General | Civil Division

109 State Street, 3rd Floor

Montpelier, VT 05609-1001

802.828.1102 nicole.west@vermont.gov

