From: Braz, Madison < Madison. Braz@partner.vermont.gov>

Sent: Tuesday, October 8, 2019 12:22 PM

To: Kaplan, Adiel (NBCUniversal) <Adiel.Kaplan@nbcuni.com>

Subject: RE: Re: Public records act request

Dear Adiel Kaplan:

After review of your records request dated October 7, 2019, we have determined that we have no records that are responsive to your request. The Consumer Assistance Program has no records of complaints against PillPack, Amazon PillPack, Capsule, Capsule Pharmacy, Capsule Rx, or any variation of these business names.

A copy of your original request is attached for your convenience.

If you feel information or records have been withheld in error, you may appeal to the Deputy Attorney General in writing at:

Josh Diamond Deputy Attorney General Office of the Attorney General 109 State Street Montpelier, VT 05609-1001

Sincerely,

Madison Braz Consumer Advisor

State of Vermont Office of the Attorney General Consumer Assistance Program 109 State Street Montpelier, VT 05609-1001

Email: ago.cap@vermont.gov

Website: http://www.uvm.edu/consumer

Phone: (800) 649-2424 (toll free from VT phone)

Fax: (802) 304-1014