

**THOMAS J. DONOVAN, JR.**  
ATTORNEY GENERAL

**JOSHUA R. DIAMOND**  
DEPUTY ATTORNEY GENERAL

**SARAH E. B. LONDON**  
CHIEF ASST. ATTORNEY  
GENERAL



**ADDRESS REPLY TO:**  
**CONSUMER ASSISTANCE PROGRAM**  
109 State Street  
Montpelier, Vt 05609  
website: [ago.vermont.gov/cap](http://ago.vermont.gov/cap)  
e-mail: [ago.cap@vermont.gov](mailto:ago.cap@vermont.gov)

**STATE OF VERMONT**  
**OFFICE OF THE ATTORNEY GENERAL**  
**PUBLIC PROTECTION DIVISION**  
TEL: 1-800-649-2424  
FAX: (802) 304-1014

January 10, 2020

*Via email to [GPazdan@vtlegalaid.org](mailto:GPazdan@vtlegalaid.org)*

Grace Pazdan  
Staff Attorney  
Vermont Legal Aid, Inc.  
56 College Street  
Montpelier, VT 05602

Re: Public Records Request 2020-00250

Dear Grace Pazdan,

I write in response to your Public Records Act request dated January 7, 2020, a copy of which is attached for your convenience.

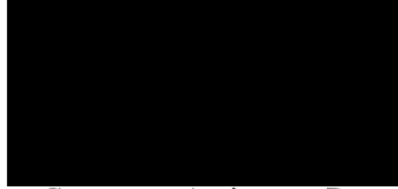
For all documents concerning complaints against Capitol City Kia, Capitol City Buick GMC, and/or Capitol City Auto Mart, we estimate that searching for, reviewing, and redacting the files (23 complaints amounting to 76 files) will come to approximately 405 minutes. Note that there is no charge for the first 30 minutes. At 375 minutes, billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), the cost of your Public Records Act request is an estimated \$ 123.75.

We ask that you confirm your willingness to pay the estimated cost before we proceed further with processing your request. Upon receipt of your check, the records will be made available for you. Checks may be sent to:

Attn: Charity Clark  
State of Vermont  
Office of the Attorney General  
109 State Street  
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,



Consumer Assistance Program  
Office of the Attorney General  
State of Vermont