

**From:** [AGO - CAP](#)  
**To:** [jessek@turkestrauss.com](mailto:jessek@turkestrauss.com)  
**Subject:** Public Records Act Request 2020-07093  
**Date:** Wednesday, August 12, 2020 9:32:35 AM  
**Attachments:** [2020-08-11 Kelaidis PRA request.pdf](#)

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Re: 2020-07093

Dear Jesse Kelaidis,

After review of your records request dated August 11, 2020, we have determined that we have no records that are responsive to your request. The Consumer Assistance Program has no records of complaints against "Miracle Ear, Inc." regarding unwanted phone calls between August 1, 2016- August 11, 2020.

A copy of your original request is attached for your convenience. To the extent you feel information has been withheld in error, you may appeal to the Deputy Attorney General, Joshua Diamond . Such appeal should be in writing.:

Josh Diamond  
Deputy Attorney General  
Office of the Attorney General  
109 State Street  
Montpelier, VT 05609-1001

Note: The Consumer Assistance Program did locate at least three consumer complaints against "Miracle Ear, Inc." from 2017 regarding billing and insurance disputes (they do not explicitly note "unwanted calls") . If you would like to request copies of these complaints, please let us know.

Sincerely,

  
Complaint Specialist

Consumer Assistance Program  
Office of the Attorney General  
Mailing Address:  
109 State Street  
Montpelier, VT 05609-1001

Phone: 800-649-2424

Email: [ago.cap@vermont.gov](mailto:ago.cap@vermont.gov)

**From:** [Jesse Kelaidis](#)  
**To:** [AGO - Info](#)  
**Cc:** [Zog Begolli](#)  
**Subject:** Vermont Public Records Act Request | Miracle Ear, Inc.  
**Date:** Tuesday, August 11, 2020 10:02:10 AM  
**Attachments:** [image001.png](#)  
[2020-08-11 - VT.pdf](#)

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**EXTERNAL SENDER: Do not open attachments or click on links unless you recognize and trust the sender.**

Good morning:

Attached please find a formal letter requesting the production of public records. If you have questions or concerns, please contact us by phone at (608) 237-1775 or by email at [jessek@turkestrauss.com](mailto:jessek@turkestrauss.com).

Thank you,

Jesse C. Kelaidis  
Legal Assistant  
[jessek@turkestrauss.com](mailto:jessek@turkestrauss.com)  
P: 608.237.1775 | F: 608.509.4423  
**Madison** 613 Williamson Street #201 | Madison, WI 53703  
**Seattle** 936 N 34th Street #300 | Seattle, WA 98103  
[www.turkestrauss.com](http://www.turkestrauss.com)

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Turke & Strauss LLP

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# Turke & Strauss LLP

Jesse Kelaidis

[jessek@turkestrauss.com](mailto:jessek@turkestrauss.com)

August 11, 2020

**VIA EMAIL**

Vermont Office of the Attorney General

Public Records Act Request

109 State Street

Montpelier, VT 05609

[ago.info@vermont.gov](mailto:ago.info@vermont.gov)

**Re: Vermont Public Records Act Request | Miracle Ear, Inc.**

Dear Public Records Custodian:

I write to request copies of consumer complaints regarding unwanted phone calls from Miracle Ear, Inc. Relevant complaints are limited to those received since August 1, 2016. Please restrict the production to the initial complaint received (e.g., cover page & complaint description).

If possible, please produce the records electronically, via email to [jessek@turkestrauss.com](mailto:jessek@turkestrauss.com), on a CD, or on a Flash Drive. We are willing to pay all reasonable costs associated with the production of records; please contact me if the fee to produce the records will exceed \$50.00.

Should you have any questions, please contact me at (608) 237-1775 or [jessek@turkestrauss.com](mailto:jessek@turkestrauss.com).

Very truly yours,  
TURKE & STRAUSS LLP



Jesse Kelaidis, Legal Assistant