

From: [REDACTED]
To: colin@sevendaysvt.com
Subject: Public Records Act Request 2020-09940
Date: Tuesday, November 3, 2020 9:31:33 AM
Attachments: [2020-10-29 Flanders PRA request.pdf](#)

Re: Public Records Act Request 2020-09940

Dear Colin Flanders,

I write in response to your Public Records Act request dated October 29, 2020, a copy of which is attached for your convenience.

For complaints involving “the sale of uninspectable vehicles” (filed between October 29, 2018-October 29, 2020), we estimate that reviewing and redacting the complaint summaries (90 complaints in total) will come to approximately 180 minutes. Note that there is no charge for the first 30 minutes. At 150 minutes, billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), the cost of your Public Records Act request is an estimated \$49.50.

To identify complaints that fulfill your request, CAP searched for complaints using the following methods:

- “AUTO-FAILS STATE INSPECTION” as the Practice Code (“Practice Codes” are used to describe the nature of a complaint),
- “AUTO-IMPROPER INSPECTION” as the Practice Code,
- “inspect” in complaint summary and Subtrade Code “New Car” (“Trade Codes” and “Subtrade Codes” describe the business’s general function),
- “inspect” in complaint summary and Subtrade Code “Used Car”,
- “failed inspection” in complaint summary,
- “uninspectable” in complaint summary.

Following the collection of matters containing any of the above criteria, I removed the duplicates, amounting to 90 complaints in total.

We ask that you confirm your willingness to pay the estimated cost before we proceed further with processing your request. Upon receipt of your check, the records will be made available for you.

Checks may be sent to:

Attn: Charity Clark
State of Vermont
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

[REDACTED]
Complaint Specialist

Consumer Assistance Program
Office of the Attorney General
Mailing Address:
109 State Street
Montpelier, VT 05609-1001

Phone: 800-649-2424

Email: ago.cap@vermont.gov