Dear Angelyn,

Thank you for taking the time to talk with me regarding the reason for the delay in responding to your request. Attached is the response.

Sincerely,

Lisa Jensen, MPA Assistant Director Consumer Assistance Program Office of the Attorney General 109 State Street Montpelier, VT 05609-1001

Consumer Assistance Hotline: 800-649-2424 ago.vermont.gov THOMAS J. DONOVAN, JR. ATTORNEY GENERAL

JOSHUA R. DIAMOND DEPUTY ATTORNEY GENERAL

SARAH E.B. LONDON CHIEF ASST. ATTORNEY GENERAL



TEL: (802) 828-3171 Consumer Assistance Program http://www.ago.vermont.gov

STATE OF VERMONT OFFICE OF THE ATTORNEY GENERAL 109 STATE STREET MONTPELIER, VT 05609-1001

November 30, 2020

Angelyn Mikulec Case Clerk Clark Hill Strasburger 720 Brazos Street, Suite 700 Austin, TX 78701

Dear Ms. Mikulec:

After review of your records request dated September 9, 2020, we have determined that we have no records that are responsive to your request. Per our phone conversation, our office did not receive your complaint on time due to a mail delay. Please update your records with the address listed below.

If you feel information or records have been withheld in error, you may appeal to the Deputy Attorney General in writing at:

Josh Diamond Deputy Attorney General Office of the Attorney General 109 State Street Montpelier, VT 05609-1001

Thank you.

Sincerely, /s/ Lisa Jensen Assistant Director Consumer Assistance Program

Electronically Transmitted Only