

**From:** [Office of the Vermont Attorney General](#)  
**To:** [AGO - Public Records Requests](#)  
**Subject:** Public Records Request Form Form submitted on Office of the Vermont Attorney General  
**Date:** Monday, April 12, 2021 4:32:02 PM

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<b>Name</b>	matt farrell
<b>Last Name</b>	farrell
<b>Address</b>	[REDACTED] Charlottesville, VA 22911-6053 United States
<b>Email</b>	[REDACTED]
<b>Phone Number</b>	[REDACTED]

**Please describe the records you are requesting and provide as much specificity as possible, including applicable date ranges.**

Dear Office of the Attorney General and/or Consumer Complaint Division,

I am an analyst of public equities, researching Vroom Inc. (<https://www.vroom.com/>). The company is headquartered in Texas, and does business in your state. Many complaints of malfeasance have surfaced about the company with the Better Business Bureau about the probity of the company's conduct of business and its financial and legal interactions with American consumers.

I would like to request the following:

- 1) Any consumer complaint filed with your office(s) against Vroom Inc between the dates 1 Apr 2018 and 1 Apr 2021.
- 2) Any correspondence between your office or that of your consumer protection division and the company Vroom Inc between the dates 1 Apr 2018 and 1 Apr 2021.
- 3) Any documents pertaining to any enforcement action by your office against the company Vroom Inc between the dates 1 Apr 2018 and 1 Apr 2021.

Thank you for your assistance in this matter. I am not requesting these documents for a commercial purpose. Please contact me if you have any questions.

Thank you, and best wishes,

Matt Farrell  
[REDACTED]  
Charlottesville VA 22911  
[REDACTED]

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**Please take note of the following disclaimer:**

1. This public records request, including any associated correspondence, will be considered a public record in its entirety. As such, it will be made available to any member of the public upon request.
2. Do not include any sensitive information, such as medical information, financial account numbers, or Social Security numbers. The AGO will contact you if additional information is required.
3. Submission of this form does not constitute receipt of it by the AGO. Your public records request will be considered received on the next business day following its submission.

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**Agreement**

I agree that I have read the directions and disclaimers on this form and that the information that I have provided is accurate to the best of my knowledge. Clicking the Declaration below is equivalent to my electronic signature.

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**Declaration (Required)**

Declaration (Required)

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**Date Submitted**

April 12, 2021

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