

**From:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** Public Records Act Request 2021-03438  
**Date:** Wednesday, April 21, 2021 3:53:50 PM  
**Attachments:** [2021-04-12 Farrell PRA request.pdf](#)

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Re: Public Records Act Request 2021-03438

Dear Matt Farrell,

I write in response to your public records act request dated April 12, 2021, a copy of which is attached for your convenience.

After review of your records request, we have determined that we have no records that are responsive to your request. The Vermont Attorney General's Office has no records of consumer complaints, correspondence, or documents pertaining to enforcement action involving "Vroom".

A copy of your original request is attached for your convenience. To the extent you feel information has been withheld in error, you may appeal to the Deputy Attorney General, Joshua Diamond . Such appeal should be in writing.:

Joshua Diamond  
Deputy Attorney General  
Office of the Attorney General  
109 State Street  
Montpelier, VT 05609-1001

Thank you.

Sincerely,

[REDACTED]  
Complaint Specialist

Consumer Assistance Program  
Office of the Attorney General  
Mailing Address:  
109 State Street  
Montpelier, VT 05609-1001

Phone: 800-649-2424

Email: [ago.cap@vermont.gov](mailto:ago.cap@vermont.gov)