

From: [Jensen, Lisa](#)
To: [Goldstein, Sasha](#)
Subject: Public Records Act Request (Handy Chevrolet)
Date: Monday, June 7, 2021 10:50:38 AM
Attachments: [Seven Days 6.4.21.pdf](#)
[Seven Days 6.4.21.docx](#)

Dear Sasha Goldstein,

Please see attached in response to your Public Records Act request.

Sincerely,

Lisa Jensen, MPA
Assistant Director
Consumer Assistance Program
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001
Direct 802.489.6058
Pronouns: she/her/hers

Consumer Assistance Hotline: 800-649-2424
ago.vermont.gov

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ATTORNEY GENERAL

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ADDRESS REPLY TO:
CONSUMER ASSISTANCE PROGRAM
109 State Street
Montpelier, VT 05609-1001
Website: ago.vermont.gov/cap
e-mail: ago.cap@vermont.gov

STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
PUBLIC PROTECTION DIVISION
TEL: 1-800-649-2424
FAX: (802) 304-1014

June 7, 2021

Via email to sasha@sevendaysvt.com

Re: Public Records Request (Handy Chevrolet)

Dear Sasha Goldstein,

I write in response to your Public Records Act request dated June 4, 2021, a copy of which is attached for your convenience.

For all documents concerning complaints against Handy Chevrolet, we estimate that searching for, reviewing, and redacting the files (5 complaints amounting to 12 files) will come to approximately 60 minutes. Note that there is no charge for the first 30 minutes. At 30 minutes, billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), the cost of your Public Records Act request is an estimated \$9.90.

We ask that you confirm your willingness to pay the estimated cost before we proceed further with processing your request. Upon receipt of your check, the records will be made available for you. Checks may be sent to:

Attn: Charity Clark
State of Vermont
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

Lisa Jensen
Consumer Assistance Program
Office of the Attorney General
State of Vermont