

**From:** [Jensen, Lisa](#)  
**To:** [jessek@turkestrauss.com](mailto:jessek@turkestrauss.com)  
**Subject:** Public Records Act request - VT AG  
**Date:** Friday, June 18, 2021 10:12:26 AM  
**Attachments:** [PRR Turke&Strauss 6.16.21.pdf](#)  
[PRR Turke&Strauss 6.17.21.pdf](#)  
[2021-06-16 - MedPoint PRR - VT AG.pdf](#)  
[2021-06-16 - Insurance Denials PRR - VT AG.pdf](#)

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June 18, 2021

Dear Jesse Kelaidis,

I write in response to your Public Records Act requests dated June 16, 2021 and June 17, 2021, copies of which are attached for your convenience.

Sincerely,

Lisa Jensen, MPA  
Assistant Director  
Consumer Assistance Program  
Office of the Attorney General  
109 State Street  
Montpelier, VT 05609-1001

Consumer Assistance Hotline: 800-649-2424  
[ago.vermont.gov](http://ago.vermont.gov)

THOMAS J. DONOVAN, JR.  
ATTORNEY GENERAL

JOSHUA R. DIAMOND  
DEPUTY ATTORNEY GENERAL

SARAH E.B. LONDON  
CHIEF ASST. ATTORNEY GENERAL



ADDRESS REPLY TO:  
CONSUMER ASSISTANCE PROGRAM  
109 State Street  
Montpelier, VT 05609-1001  
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STATE OF VERMONT  
OFFICE OF THE ATTORNEY GENERAL  
PUBLIC PROTECTION DIVISION  
TEL: 1-800-649-2424  
FAX: (802) 304-1014

June 17, 2021

**VIA EMAIL**

Jesse Kelaidis  
Legal Assistant  
Turke & Strauss LLP  
613 Williamson Street, Suite 201  
Madison, WI 53703

**Re: Vermont Public Records Act Request | Med Point**

Dear Jesse Kelaidis,

After review of your records request dated June 16, 2021, we have determined that we have no records that are responsive to your request. We reviewed our records for consumer complaints regarding "MedPoint," a Specialty Credit Reporting service related to consumer medical history that is offered by "OptumInsight Inc." or "Optum" received between December 1, 2019, and June 16, 2021.

If you feel information or records have been withheld in error, you may appeal to the Deputy Attorney General in writing at:

Josh Diamond  
Deputy Attorney General  
Office of the Attorney General  
109 State Street  
Montpelier, VT 05609-1001

Thank you.

Sincerely,

/s/

Lisa Jensen  
Assistant Director  
Consumer Assistance Program

**THOMAS J. DONOVAN, JR.**  
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**JOSHUA R. DIAMOND**  
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June 17, 2021

***VIA EMAIL***

Jesse Kelaidis  
Legal Assistant  
Turke & Strauss LLP  
613 Williamson Street, Suite 201  
Madison, WI 53703

**Re: Vermont Public Records Act Request | Denials of Insurance Coverage**

Dear Jesse Kelaidis,

After review of your records request dated June 16, 2021, we have determined that we have no records that are responsive to your request. We reviewed our records for consumer complaints regarding Life and Health Insurance being denied to consumers received between December 1, 2019, and June 16, 2021.

If you feel information or records have been withheld in error, you may appeal to the Deputy Attorney General in writing at:

Josh Diamond  
Deputy Attorney General  
Office of the Attorney General  
109 State Street  
Montpelier, VT 05609-1001

Thank you.

Sincerely,

/s/

Lisa Jensen  
Assistant Director  
Consumer Assistance Program