

From: [Jensen, Lisa](#)
To: [REDACTED]
Subject: Public Records Request | Garvey Nissan | Cost Estimate
Date: Thursday, July 22, 2021 4:07:15 PM
Attachments: [PRR Garvey Nissan request 7.18.21.pdf](#)
[PRR Garvey Nissan cost estimate.pdf](#)

Dear Glenn Shane,

Attached is a response to your request.

Sincerely,

Lisa Jensen, MPA
Assistant Director
Consumer Assistance Program
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001
Direct 802.489.6058
Pronouns: she/her/hers

Consumer Assistance Hotline: 800-649-2424

ago.vermont.gov

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ADDRESS REPLY TO:
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109 State Street
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STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
PUBLIC PROTECTION DIVISION
TEL: 1-800-649-2424
FAX: (802) 304-1014

July 23, 2021

Via email to [REDACTED]

Re: Public Records Request (Garvey Nissan)

Dear Glenn Shane,

I write in response to your Public Records Act request dated July 18, 2021, a copy of which is attached for your convenience.

For all documents concerning complaints against Garvey Nissan, we estimate that searching for, reviewing, and redacting the files (5 complaints amounting to 11 files) will come to approximately 63 minutes. Note that there is no charge for the first 30 minutes. At 33 minutes, billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), the cost of your Public Records Act request is an estimated \$14.85.

We ask that you confirm your willingness to pay the estimated cost before we proceed further with processing your request. Upon receipt of your check, the records will be made available for you. Checks may be sent to:

Attn: Charity Clark
State of Vermont
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

Lisa Jensen
Consumer Assistance Program
Office of the Attorney General
State of Vermont