

From: [Baldwin, Crystal](#)
To: [REDACTED]
Subject: Dorsey - Public Records Request | Vail Resorts | 2022-01456
Date: Wednesday, March 23, 2022 2:48:46 PM
Attachments: [2022-02-24 Dorsey PRA request.pdf](#)
[2022-03-23 - Dorsey - VAIL Resort PRA request cost estimate.pdf](#)

Re: PRR 2022-01456

Dear Edwin Dorsey,

Attached is the response to your request.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
Mailing Address:
109 State Street
Montpelier, VT 05609-1001

Consumer Assistance Hotline: 800-649-2424
Email: ago.cap@vermont.gov

THOMAS J. DONOVAN
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STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
CONSUMER ASSISTANCE PROGRAM
HOTLINE: (800) 649-2424
FAX: (802) 304-1014

ADDRESS REPLY TO :
Office of the Attorney General
ATTN: Consumer Assistance Program
109 State Street
Montpelier, VT 05609

Website: ago.vermont.gov
Email: AGO.CAP@vermont.gov

March 23, 2022

Via email to [REDACTED]

Dear Edwin Dorsey,

I write in response to your Public Records Act request dated February 24, 2022, a copy of which is attached for your convenience.

For "all consumer complaints made to the Vermont Attorney General's office that reference Vail Resorts Inc ("Vail Resorts") from January 1, 2020, to February 23, 2022," our office searched our database for written complaints submitted for complaint mediation, which included Vail Resorts the matter title and located 26 consumer complaints amounting to 105 files. We estimate that searching for, reviewing, and redacting these files will come to approximately 1188 minutes. Note that there is no charge for the first 30 minutes.

For at least 1158 minutes, billed at the lowest possible rate under the Secretary of State's fee schedule (\$.33 a minute), the cost of your Public Records Act request is an estimated \$382.14.

We ask that you confirm your willingness to pay the estimated cost before we proceed further with processing your request. Upon receipt of your check, the records will be made available for you. Checks may be sent to:

Attn: Charity Clark
State of Vermont
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
State of Vermont