

**From:** [AGO - CAP](#)  
**To:** [jessek@turkestrauss.com](mailto:jessek@turkestrauss.com)  
**Subject:** Public Records Act Request - Kelaidis - USAA (2022-02400)  
**Date:** Monday, April 4, 2022 4:02:50 PM  
**Attachments:** [2022-03-29 - USAA PRR - VT AG.pdf](#)  
[Kelaidis USAA - 2022-02400 - No responsive records 04.04.2022.pdf](#)

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Re: Public Records Act Request 2022-02400

Dear Jesse Kelaidis,

Please see attached in response to your Public Records Act request.

Sincerely,

Crystal Baldwin

Consumer Assistance Program

Office of the Attorney General

Mailing Address:

109 State Street

Montpelier, VT 05609-1001

Consumer Assistance Hotline: 800-649-2424

Email: [ago.cap@vermont.gov](mailto:ago.cap@vermont.gov)

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OFFICE OF THE ATTORNEY GENERAL  
CONSUMER ASSISTANCE PROGRAM  
HOTLINE: (800) 649-2424  
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ADDRESS REPLY TO :  
Office of the Attorney General  
ATTN: Consumer Assistance Program  
109 State Street  
Montpelier, VT 05609

Website: ago.vermont.gov  
Email: AGO.CAP@vermont.gov

April 4, 2022

Via email to [jessek@turkestrauss.com](mailto:jessek@turkestrauss.com)

Jesse Kelaidis  
Turke & Strauss LLP  
613 Williamson Street, Suite 201  
Madison, WI 53703

Re: Public Records Request 2022-02400

Dear Jesse Kelaidis,

After review of your records request dated March 29, 2022, and received by our office March 30, 2022, we have determined that we have no records that are responsive to your request. The Consumer Assistance Program has no records of written complaints against the entity specified in the request, "USAA" regarding "life insurance products", received between April 1, 2018 and March 15, 2022.

A copy of your original request is attached for your convenience. To the extent you feel information has been withheld in error, you may appeal to the Deputy Attorney General, Joshua Diamond. Such appeal should be in writing:

Joshua Diamond  
Deputy Attorney General  
Office of the Attorney General  
109 State Street  
Montpelier, VT 05609-1001

Sincerely,

Crystal Baldwin  
Consumer Assistance Program  
Office of the Attorney General  
State of Vermont