

From: [AGO - CAP](#)
To: gvm@burchfieldcompany.com
Subject: Public Records Act Request 2022-05238
Date: Friday, June 24, 2022 2:55:23 PM
Attachments: [2022-06-21 Varnum PRA request.pdf](#)
[2022-06-24 CAP cost estimate to Varnum 2022-05238.pdf](#)

Dear Katherine A. Varnum and Grace Meehan:
Please see attached in response to your Public Records Act request.
Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
Mailing Address:
109 State Street
Montpelier, VT 05609-1001

Consumer Assistance Hotline: 800-649-2424
Email: ago.cap@vermont.gov

JOSHUA R. DIAMOND
ACTING ATTORNEY GENERAL

SARAH E.B. LONDON
CHIEF ASST. ATTORNEY GENERAL



TEL: (800) 649-2424

<http://www.ago.vermont.gov/cap>

**STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
CONSUMER ASSISTANCE PROGRAM
109 STATE STREET
MONTPELIER, VT
05609-1001**

June 24, 2022

Via email to gvm@burchfieldcompany.com

Katherine A. Varnum and Grace Meehan
Burchfield Management Company, LLC
186 Main Street
Vergennes, VT 05491
(802) 877-6879

Re: Public Records Request 2022-05238

Dear Katherine A. Varnum and Grace Meehan,

I write in response to your Public Records Act request dated June 21, 2022, a copy of which is attached for your convenience, seeking "All records of any nature, including any recorded telephone calls, reflecting any complaints or reports made about Mahaiwe, LLC, its affiliates, including David Shlansky, Matthew Chabot, Orion Chabot, or any other person working with it, including pest control contactors, carpenters, structural engineers, etc. All records of any claims by Evan Ross of suffering actual or threatened infestations by pigeons or insects, exposure to chemicals. All records of any claims by Timothy Miller of threatened structural collapse of one or both buildings at the Mahaiwe property. All records of any claims of uninhabitability or consumer issues by one or both of Evan Ross or Timothy Miller."

We estimate that searching for, reviewing, and redacting the records (10 in total) will come to approximately 1825 minutes. Note that there is no charge for the first 30 minutes. At 1795 minutes, billed according to the Secretary of State's fee schedule for the rate of other staff time (\$.45 a minute), the cost of your Public Records Act request is an estimated \$807.75.

The Consumer Assistance Program (CAP) receives consumer complaints via our consumer hotline, standard web form, online scam form, email, and mail. These interactions are recorded as "Complaint Intakes" as well as the "Online Scam Form." Complaint Intakes have a field labeled "Description", where staff take notes during phone calls, copy and paste email reports, view webform submissions, or copy and paste transcribed voicemail messages. All fields of the Online Scam Form are searched. To satisfy your request, our office searched for the terms you specified in another similar request: "Mahaiwe", "David Shlansky", "Matthew Chabot", "Orion Chabot", "Evan Ross", "Timothy Miller", "Tim Miller" in the description field as well as

individual entities. This search yielded four Complaint Intakes and six email files: one file is a 218-page document.

Complaint intake files will be produced as a spreadsheet containing Received Date, Description, Intake Method, First/Company Name, Last Name, City, State, Zip, Complaint Against Name, First/Company Name, Last Name, Address, State, Zip, Phone No 1, and Complaint/Intake# for Complaint Intakes. Email files will be provided as pdf documents.

We ask that you please submit payment totaling the estimated cost (\$807.75) to proceed further with processing your request. Upon receipt of your payment, the records will be made available for you. Note, if the actual time to produce the records is less, we will issue a credit.

You may submit payment as follows:

Online: <https://appengine.egov.com/apps/vt/ago/onlinepayment>

By check sent to:

Attn: Lauren Jandl
State of Vermont
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
State of Vermont