

From: [AGO - CAP](#)
To: jessek@turkestrauss.com
Subject: Public Records Request 2022-06688
Date: Friday, September 23, 2022 4:41:18 PM
Attachments: [2022-06688 - CAP response to Kelaidis.pdf](#)
[2022_09_23 Kelaidis - PRR 2022-06688 Redacted.pdf](#)
[2022-07-28 Kelaidis PRA request.pdf](#)

Dear Jesse Kelaidis,

Please see attached in response to your Public Records Act request.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
Mailing Address:
109 State Street
Montpelier, VT 05609-1001

Consumer Assistance Hotline: 800-649-2424
Email: ago.cap@vermont.gov

SUSANNE R. YOUNG
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CHIEF ASST. ATTORNEY GENERAL



STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
CONSUMER ASSISTANCE PROGRAM
109 STATE STREET
MONTPELIER, VT
05609-1001

September 23, 2022

Via email to kelaidisj@turkestrauss.com

Jesse C. Kelaidis
Turke & Strauss
613 Williamson Street #201
Madison, WI 53703

Re: Public Records Request 2022-06688

Dear Jesse Kelaidis,

I write in response to your Public Records Act request dated March 29, 2022, a copy of which is attached for your convenience, whereas payment was received September 16, 2022.

The documents pertaining to your request are attached (Attachment "2022 09 23 Kelaidis – PRR 2022-06688_Redacted.pdf, pages 000001-000002).

Personal information has been redacted pursuant to 1 V.S.A. § 317(c)(7).

To the extent you feel information has been withheld in error, you may appeal to the Deputy Attorney General, Joshua Diamond. Such appeal should be in writing:

Joshua Diamond
Deputy Attorney General
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
State of Vermont

CAP Complaint Intake

Complaint/Intake#	Received Date	Description
AG22-04038	6/28/2022	Scam. Text. Phishing -> SSN. Description: I received a text message about a suspicious transaction and entered my SSN before I realized what was happening
AG22-03921	6/24/2022	Complaint. Verizon and AT&T. gets between 20-40 scam text messages a day. Costs 10 cents a text. Veteran.
AG22-03891	6/23/2022	Scam. Text. Imposter of Business Personnel -> Boss. Loss: \$2,500 Description: The scammer sent me a text message saying they were my boss, . They used name which vindicated their identity to me. They said they were "on a conference call with some directors" and were unable to answer the phone, but they needed me to get Apple gift cards for some clients with our company and they asked if I could go to the store to pick them up. The phrase, "on a conference call with some directors" is something my boss would say, which further vindicated the scammer's false identity. Our company is so this request to get gift cards for clients did not seem completely out of the ordinary. Ultimately, I wound up buying \$2,500 in gift cards, thinking I would be reimbursed. Per the scammer's request, I sent photos of the gift cards as well as the payment receipts. The scammer, posing as my boss, told me they would call me as soon as they were done with the conference call. I waited about 45 minutes for them to call back. I then decided to call the number which turned out to be an automated message followed by wait music. That was when I realized it was a scam.
AG22-03975	6/11/2022	Scam. Text. Unknown TEXT message (unidentified type). Email from consumer is vague and just simply states that they are receiving scams via texts.
AG22-03724	6/3/2022	Complaint Transcript: Ivy Computer entered into an agreement with Verizon Wireless Enterprise Messaging Access Gateway. This was to facilitate sending out and receiving text messages in large quantity. We were charged and paid, a monthly fee for this service and it never worked. We reached out to Verizon support on several occasions and Verizon was never able to resolve the problem. Some of the support staff at Verizon didn't even know this was a program that was offered. I am able to provide copies of initial letter mailed to request refund, notes on phone calls placed, the agreement and intake form.
AG22-02872	5/2/2022	Scam. Text Messages. Inappropriate pictures coming form . I asked Verizon to block the number.

CAP Complaint Intake

Complaint/Intake#	Intake Method	First / Company Name	Last Name	Address	City	State	Zip	Phone No 1	Company	Complaint Against NAME
AG22-04038	Website				Barnet	VT	5821			Scam Phishing (Social Security Number)
AG22-03921	Phone-Voicemail					VT				
AG22-03891	Website					VT	5251			Scam of Businesses - Imposter of Business Personnel aka Business Email/Systems Compromise (impersonates biz rep/owner/CEO/Boss/other rep. of business)
AG22-03975	E-Mail				South Woodstock	VT				Scam unknown TEXT Message (unidentified type)
AG22-03724	Website		Ivy Computer, Inc.		Waterbury Center	VT	5677			VERIZON WIRELESS Phone: Address: One Verizon Place, , Alpharetta GA
AG22-02872	Phone-Voicemail					VT				