

From: [AGO - CAP](#)
To: jessek@turkestrauss.com
Subject: Public Records Request 2022-02398
Date: Friday, September 23, 2022 4:23:46 PM
Attachments: [2022-02398-CAP response to Kelaidis.pdf](#)
[2022_09_23 Kelaidis - PRR 2022-02398 Redacted.pdf](#)
[2022-03-29 Kelaidis PRA request Omaha.pdf](#)

Dear Jesse Kelaidis,

Please see attached in response to your Public Records Act request.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
Mailing Address:
109 State Street
Montpelier, VT 05609-1001

Consumer Assistance Hotline: 800-649-2424
Email: ago.cap@vermont.gov

SUSANNE R. YOUNG
ATTORNEY GENERAL

TEL: (802) 828-3171

JOSHUA R. DIAMOND
DEPUTY ATTORNEY GENERAL

<http://www.ago.vermont.gov>

SARAH E.B. LONDON
CHIEF ASST. ATTORNEY GENERAL



STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
CONSUMER ASSISTANCE PROGRAM
109 STATE STREET
MONTPELIER, VT
05609-1001

September 23, 2022

Via email to kelaidisj@turkestrauss.com

Jesse C. Kelaidis
Turke & Strauss
613 Williamson Street #201
Madison, WI 53703

Re: Public Records Request 2022-02398

Dear Jesse Kelaidis,

I write in response to your Public Records Act request dated March 29, 2022, a copy of which is attached for your convenience, whereas payment was received September 16, 2022.

The documents pertaining to your request are attached (Attachment "2022 09 23 Kelaidis – PRR 2022-02398_Redacted.pdf, pages 000001-000003).

Personal information has been redacted pursuant to 1 V.S.A. § 317(c)(7).

To the extent you feel information has been withheld in error, you may appeal to the Deputy Attorney General, Joshua Diamond. Such appeal should be in writing:

Joshua Diamond
Deputy Attorney General
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
State of Vermont

From: AGO - CAP
Sent: Thursday, April 18, 2019 11:06 AM
To:
Subject: CAP Referral

Hello ,

Thank you for your complaint. Based on the information you provided, it appears that another office may be better able to assist you with this matter. I have included their information below:

For your discrimination concerns:

Human Rights Commission
14-16 Baldwin Street
Montpelier, VT 05633-6301
802-828-2481

Regarding your insurance policy:

Department of Financial Regulation- Insurance Division
89 Main Street
Montpelier, VT 05620
802-828-3301

Please direct any further inquiries about this matter to the office listed above. If you have additional questions for our office, you may contact us at (800) 649-2424.

Sincerely,
Kathryn Pfefferle
Consumer Advisor

Vermont Attorney General's Office
Consumer Assistance Program
109 State Street
Montpelier, VT 05609-1001

Phone: [\(800\) 649-2424](tel:8006492424)
Website: www.uvm.edu/consumer
Email: ago.cap@vermont.gov

From:
Sent: Wednesday, April 17, 2019 7:25 PM
To: Greg.Richt
Cc: AGO - CAP <AGO.CAP@vermont.gov>
Subject: Re: discrimination against the Aging Mutual of Omaha

Sir, I would like all these reports from the third party verifiers please. The surgeon would never have put . The

surgeon pieced her _____ because _____ had much life in her and she was beginning to gain. Mutual of Omaha is discriminating against the aging. You could disqualify every senior policy holder citing their medical ailments or frailties. Every single elderly policy holder should not be insurable. Mutual of Omaha cashed her check every month, promising accidental death coverage. _____, although she had _____ years prior, fell

. She went to the emergency room with a _____ only. Medical professionals evaluated her file and her gain and deemed it professionally their ethical responsibility to get her back to her vivacious self. _____ never went back to her baseline, she died still in a hospital bed 3 weeks later never regaining the health and mobility she had prior to the fall.

She deserves the policy she faithfully paid on every month to be honored and it is disgraceful Mutual of Omaha is taking this stance.

I would like to see the medical reports obtained from your verification process please.

Sincerely,

----- Original Message -----

From: Greg.Richt

To:

Sent: Mon, 08 Apr 2019 17:11:52 -0400 (EDT)

Subject:

Confidential information is secured.

Email Details

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