

From: [AGO - CAP](#)
To: jessek@turkestrauss.com
Subject: Public Records Request 2022-02395
Date: Friday, September 23, 2022 1:55:44 PM
Attachments: [2022-02395-Colonial Penn response.pdf](#)
[2022_09_23 Kelaidis - PRR 2022-02395_Redacted.pdf](#)
[2022-03-29 Kelaidis PRA request Penn.pdf](#)

Dear Jesse Kelaidis,

Please see attached in response to your Public Records Act request.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
Mailing Address:
109 State Street
Montpelier, VT 05609-1001

Consumer Assistance Hotline: 800-649-2424
Email: ago.cap@vermont.gov

SUSANNE R. YOUNG
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CHIEF ASST. ATTORNEY GENERAL



STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
CONSUMER ASSISTANCE PROGRAM
109 STATE STREET
MONTPELIER, VT
05609-1001

September 23, 2022

Via email to kelaidisj@turkestrauss.com

Jesse C. Kelaidis
613 Williamson Street #201
Madison, WI 53703

Re: Public Records Request 2022-02395

Dear Jesse Kelaidis,

I write in response to your Public Records Act request dated March 29, 2022, a copy of which is attached for your convenience, whereas payment was received September 16, 2022.

The documents pertaining to your request are attached (2022 09 23 Kelaidis – PRR 2022-02395_Redacted.pdf”, pages 000001-000003).

Personal information has been redacted pursuant to 1 V.S.A. § 317(c)(7).

To the extent you feel information has been withheld in error, you may appeal to the Deputy Attorney General, Joshua Diamond. Such appeal should be in writing:

Joshua Diamond
Deputy Attorney General
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
State of Vermont

CAP Complaint Intakes

Received Date	Description	Intake Method	First / Company Name	Last Name	Address	City	State	Zip	Phone No 1
6/16/2021	Colonial Penn Insurance Question	Phone	David	Atkinson			VT		██████████
6/7/2021	Has a complaint against Colonial Penn Insurance.	Phone-Voicemail					VT		██████████
2/10/2021	<p>Wants to talk to someone about scam advertisement on TV, insurance?</p> <p>GV: Yeah, my name is Robert LaBelle and I live in Georgia tomorrow. And what I want to do is tell you that that Colonial Penn advertisement on TV is the scam artist. It's 995 for \$400 a month. So everybody calls saying that they were going to get insurance. They got to pay through the nose to get it. I think I'll be put off there. My number is ██████████. I'd appreciate talking to somebody. Thank you.</p>	Phone-Voicemail	Robert	Labelle		Georgia	VT		██████████

CAP Complaint Intakes

Received Date	Company	Complaint Against NAME	First / Company Name	Last Name	Address	City	State	Zip
6/16/2021							VT	
6/7/2021							VT	
2/10/2021		Scam PROMOTIONAL Schemes (unknown/unidentified) Phone: 31-614-822-						

CAP Complaint Intakes

Received Date	Referred To	Referral Notes	Complaint/Intake#
6/16/2021	Division of Insurance of DFR (800) 964-1784		AG21-04355
6/7/2021			AG21-04156
2/10/2021			AG21-01052