

From: [AGO - CAP](#)
To: jessek@turkestrauss.com
Subject: Public Records Request 2022-02399
Date: Friday, September 23, 2022 4:12:40 PM
Attachments: [2022 09 23 Kelaidis - PRR 2022-02399 Redacted.pdf](#)
[2022-02399-CAP response to Kelaidis.pdf](#)
[2022-03-29 Kelaidis PRA request Physicians.pdf](#)

Dear Jesse Kelaidis,

Please see attached in response to your Public Records Act request.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
Mailing Address:
109 State Street
Montpelier, VT 05609-1001

Consumer Assistance Hotline: 800-649-2424
Email: ago.cap@vermont.gov

SUSANNE R. YOUNG
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STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
CONSUMER ASSISTANCE PROGRAM
109 STATE STREET
MONTPELIER, VT
05609-1001

September 23, 2022

Via email to kelaidisj@turkestrauss.com

Jesse C. Kelaidis
Turke & Strauss
613 Williamson Street #201
Madison, WI 53703

Re: Public Records Request 2022-02399

Dear Jesse Kelaidis,

I write in response to your Public Records Act request dated March 29, 2022, a copy of which is attached for your convenience, whereas payment was received September 16, 2022.

The documents pertaining to your request are attached (Attachment "2022 09 23 Kelaidis – PRR 2022-02399_Redacted.pdf, pages 000001-000003).

Personal information has been redacted pursuant to 1 V.S.A. § 317(c)(7).

To the extent you feel information has been withheld in error, you may appeal to the Deputy Attorney General, Joshua Diamond. Such appeal should be in writing:

Joshua Diamond
Deputy Attorney General
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
State of Vermont

CAP Complaint Intake

Complaint/Intake #	Description	Intake Method	First / Company Name	Last Name
AG20-08765	<p>My name is _____ . We have I have been using Physicians Mutual long-term care for fifteen years, or we've been paying on it and this year and for the consecutive next total of three years. The policy price is going off and of course I look at the stuff and it doesn't say they can't do that, but that seems like a gigantic hike and just wondering if other people are complaining. I have called the company and and if other long-term care policy companies are doing the same thing. So callback would be appreciated and I may try to get on to that phone line online, but I'm not very good at that. So, thank you. Bye.</p>	Phone-Voicemail		

CAP Complaint Intake

Complaint/Intake #	Address	City	State	Zip	Phone No 1	Company	Complaint Against NAME	First / Company Name	Last Name
AG20-08765			VT						

CAP Complaint Intake

Complaint/Intake #	Address	City	State	Zip	Referred To
AG20-08765			VT		Division of Insurance of DFR (800) 964-1784