

From: [AGO - CAP](#)
To: [REDACTED]
Subject: Public Records Request 2022-09727
Date: Tuesday, November 15, 2022 6:07:30 PM
Attachments: [2022-11-10 Chartier PRA request.pdf](#)
[2022-11-15 Chartier CAP cost estimate to Chartier 2022-09727.pdf](#)
Importance: High

Dear Robert Chartier,

Please see attached in response to your Public Records Act request.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
Mailing Address:
109 State Street
Montpelier, VT 05609-1001

Consumer Assistance Hotline: 800-649-2424
Email: ago.cap@vermont.gov

SUSANNE R. YOUNG
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SARAH E.B. LONDON
CHIEF ASST. ATTORNEY GENERAL



STATE OF VERMONT
OFFICE OF THE ATTORNEY GENERAL
109 STATE STREET
MONTPELIER, VT
05609-1001

November 15, 2022

Via email to [REDACTED]

Robert Chartier

[REDACTED]
Milton, VT 05468

Re: Public Records Request 2022-09727

Dear Robert Chartier,

I write in response to your Public Records Act request dated November 10, 2022, a copy of which is attached for your convenience, for records of complaints concerning "the following businesses...1). CMD, LLC, (Darrel Depot) of CMD LLC, Puroclean Managed Services of Vermont, D&A Associates, Redfish, Redfish Restoration and Managed Services, Purofirst Disaster Response, Eagle Builders, S. B. Farley, S and S Contracting, Blue Door Enterprises."

We estimate that searching for, reviewing, and redacting the complaints (4 in total, with 18 files) will come to approximately 305 minutes. Note that there is no charge for the first 30 minutes. At 275 minutes, billed according to the Secretary of State's fee schedule for the rate of other staff time (\$.45 a minute), the cost of your Public Records Act request is an estimated \$123.75.

Should you prefer to receive only the original complaint form or letter submitted, one file for each of the four complaints, the cost estimate is adjusted to \$38.25, whereas the time estimate is reduced to approximately 115 minutes with no charge for the first 30 minutes and 85 minutes billed according to the Secretary of State's fee schedule for the rate of other staff time (\$.45 a minute).

A spreadsheet of the four complaints, containing an overview of the records and no documents is estimated to cost \$25.65, whereas the time estimate is reduced to approximately 87 minutes with no charge for the first 30 minutes and 57 minutes billed according to the Secretary of State's fee schedule for the rate of other staff time (\$.45 a minute).

We ask that you please submit payment totaling the estimated cost based on your preference according to the fees outline above to proceed further with processing your request. Upon receipt of your payment, the records will be made available for you. Note, if the actual time to produce the records is less, we will issue a credit.

You may submit payment as follows:

Online: <https://appengine.egov.com/apps/vt/ago/onlinepayment>

By check sent to:

Attn: Lauren Jandl
State of Vermont
Office of the Attorney General
109 State Street
Montpelier, VT 05609-1001

Thank you for contacting the Vermont Attorney General's Office.

Sincerely,

Crystal Baldwin
Consumer Assistance Program
Office of the Attorney General
State of Vermont