451 Blackhawk Trail
Eldridge, IA 52748

<<mail id>>
<<Name1>>
<<Name2>>
<<Address1>>
<<Address2>>
<<City>><<State>><<Zip>>
<<Foreign Country>>

<<Date>>

Dear <First and Last Name>:

We are writing to inform you of an incident that may have affected information you provided to Copart. On March 31, 2015, we discovered that an unauthorized person gained access to our computer network. Upon learning of the access, we quickly worked to block any further unauthorized access and engaged a leading cybersecurity firm to help determine what occurred and assist us in implementing enhanced security measures. Based on the investigation, we determined that the unauthorized person may have accessed

As part of our efforts to address this issue, Copart is requiring all members to change the password for their Copart.com account. If you have not already recently been required to reset your password, simply sign into your Copart account and go to the Change Password option under the My Account tab. Also, if you use the same username and password for any other account, we recommend that you change your password there as well.

We deeply regret any inconvenience or concern this may have caused. To prevent this from happening again, Copart has implemented enhanced security measures to strengthen the security of our IT systems moving forward. If you have any further questions, please contact us at (972) 391-5400, Monday through Friday, 7:00 am – 7:00 pm CDT.

Sincerely,

Sean Eldridge
Senior Vice President & Chief Operating Officer

MORE INFORMATION ON WAYS TO PROTECT YOURSELF

We recommend that you remain vigilant by reviewing your account statements and credit reports for any unauthorized activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

Equifax, PO Box 740256, Atlanta, GA 30374, www.equifax.com, 1-800-525-6285
Experian, PO Box 9554, Allen, TX 75013, www.experian.com,1-888-397-3742
TransUnion, PO Box 2000, Chester, PA 19022-2000, www.transunion.com, 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the attorney general's office in your home state. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW
Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft

You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records.